

Premium Surge Terms & Conditions

To provide even greater protection for your belongings, as part of Georgia Power's installation of Premium Surge Protection, we will upgrade the exterior grounding system *** for your electrical, phone and cable/satellite TV lines to current NEC standards, if necessary. ***

* Some restrictions apply. May not be available to all customers in all areas. We may need to "Call Before We Dig," which may result in property markings made by a contractor in your yard prior to installation.

** Warranty covers home appliances and electronics.

Items not covered include:

1. medical, healthcare and life support equipment;
2. real property and fixtures;
3. equipment or appliances in or associated with detached buildings or fixtures, including, but not limited to, garages;
4. personal property which, in Tesco's reasonable discretion, does not constitute ordinary in-home electronic equipment or mechanical appliances;
5. in-home electronic equipment or mechanical appliances which, in Tesco's reasonable discretion, are deemed to be used primarily for commercial purposes or extraordinary home office/business purposes; and
6. products, materials, data or information used or stored on or in in-home electronic equipment or mechanical appliances.

The Surge Protection System cannot prevent damage caused by any of the following:

- direct lightning strike(s) to the residence or surrounding property;

- surges that do not pass through the Surge Protection System. Indirect surges can enter a residence through many entrances, including sprinkler systems, doorbells, water lines, buried electronic fences and exterior metal surfaces increasing your risk of damage;
- misuse, abuse, unauthorized servicing or modifications of the Surge Protection System;
- alteration to the electrical, telephone or cable/satellite system to which the Surge Protection equipment is installed;
- any "over-voltage" that passes through the Surge Protection System. An over-voltage is any transmission at greater than the normal household voltages and longer than a momentary surge, and may occur when a high-voltage line comes in contact with a low-voltage line or neutral, a telephone line, a CATV line or as the result of a damaged or lost system "Neutral";
- earthquakes, natural disasters and acts of God;
- brownouts, under-voltage or power outages;
- any events for which a state of emergency is announced by any governmental authority for your geographic region or jurisdiction; and
- minor surges that are insufficient to activate the operation of the Surge Protection System. The manufacturer's warranty applies only if a destructive surge has passed through a Surge Protector and caused the failure of that Surge Protector.

*** Georgia Power may need to "Call Before We Dig", which may result in property markings made by a contractor in your yard prior to installation. Please remember, if you change your phone or cable/satellite TV provider, you must call to have your Premium Surge devices moved to the new phone or cable/satellite TV lines in order to keep your Premium Surge service warranty. If a line is changed, and a surge enters through these unprotected new lines, your warranty is void.



As part of the installation Premium Surge Protection, Georgia Power will upgrade your exterior grounding systems, if necessary. Exterior grounding systems include the Exterior Grounding System (Earth/System Electrical Grounding Ref. Section 250.24) and the Communications System Grounding (Grounding Ref. Section 800-830). Georgia Power is not responsible for, and will not be, modifying the Interior Grounding System (Equipment/Safety Grounding Ref. Section 250.142). Interior grounding systems are an important factor in safeguarding your electrical system and Georgia Power strongly recommends that you have the interior grounding systems in your house inspected by a licensed electrician, and upgraded, if necessary.