



Frequently Asked Questions

Nights & Weekends Tariff

Q: Would I save money by changing to this rate?

The Nights & Weekends rate is designed to help customers who are able to shift electric usage from peak hours (2 PM to 7 PM, weekdays excluding holidays, June through September) when it costs more to generate electricity to off-peak hours. However, we're unable to guarantee or predict savings on this rate.

Q: Why can't you tell me for sure whether I would save money on this rate?

If you are not currently on Smart Usage or Plug-In EV rate, your current electric meter isn't configured to let us know how much energy you use during peak hours compared to off-peak hours. We also can't predict how much usage you would shift to off-peak hours once you are on the Nights & Weekends rate.

Q: How do the Nights & Weekend prices compare to prices for my current rate?

There is a link to the tariff sheet on each specific rates page that contains the current prices.

Q: Is it possible that I could end up with a higher bill on Nights & Weekends than I would have on my current rate?

Yes, it is possible. It all depends on when you use electricity.

Q: Do I have to go on this rate?

No. Nights & Weekends is strictly an optional rate.

Q: If I switch to the Nights & Weekends rate, how long do I have to stay on it?

You must commit to stay on Nights & Weekends for at least twelve months.