

GEORGIA POWER COMPANY

Rules and Regulations for Electric Service

E. METERING AND BILLING REGULATIONS:

1. A separate meter shall be used in each separate premises for measuring electric service to each customer. Meter readings will not be consolidated for the same customer at different premises, or for several customers on the same or different premises. Each metered service shall be billed at a service schedule prescribed for the class of service, and service supplied through more than one meter at the same or different locations shall not be combined and billed under one service schedule.
2. The Company will furnish without cost to the customer such metering equipment as is necessary to measure the electric service supplied in accordance with the requirements of the service schedule. An Account Establishment Charge will be required to establish the account for billing as follows:

Account Establishment Charge \$30.00

The account establishment charge will be waived for the residential customers who qualify for the Senior Citizen Discount as stated in the applicable residential service tariffs.

In all cases the customer will install at his expense his own wiring from the Company's service conductor, incorporating into such wiring system those Company-furnished sockets, enclosures and metering connections as are necessary for the application of the service schedule.

3. The location of the metering equipment shall be mutually agreed upon by the customer and a representative of the Company, and this location together with space to be provided must conform to the Company's Service Regulations.
4. Broken meter seals will constitute ground for question as to accuracy of meter registration. Should the meter fail to register properly, the bill will be estimated, based either upon a meter reading taken during the next billing period after the meter has been repaired, or replaced, or upon the amount charged during a previous corresponding period at the discretion of the Company. Correction of mistakes in meter readings and billings will be made when discovered by adding or deducting the proper amount to or from the bill.

Additionally, a customer will be billed a meter tampering fee each time that the Company finds a broken or cut meter seal or where it is evident that meter tampering or attempted meter tampering has occurred.

Meter Tampering Fee.....\$25.00

5. Meters will be read at regular intervals monthly, in groups, known as routes, the reading date of any particular meter depending upon the route in which it is located. Bills will be rendered as soon as practicable after meters are read each month and shall be due and payable at any office of the Company when rendered.
6. Where a meter cannot be read on the scheduled date the meter reading and corresponding use for the month will be estimated based on use by the customer in previous months. Since meter readings are continuous from month to month, any error in such estimate will automatically be corrected in the next subsequent month when the meter is actually read.
7. In those cases where the customer is served through an individual transformer substation, metering shall be at secondary voltage unless primary metering is necessary in order to include the entire load in a single registration. In the latter event there shall be no credit or allowance to the customer to cover transformer losses.

*Effective May 8, 1956
Paragraph 2 revised January 1, 1970
Paragraph 2 revised August 15, 1979
Paragraph 2 revised October 21, 1990
Paragraph 2 revised November 2, 1987
Paragraph 2 revised October 31, 1995
Paragraph 2 revised January 1, 2002
Paragraph 2 revised January 01, 2008
Paragraph 4 revised January 01, 2008*

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E. METERING AND BILLING REGULATIONS: (Continued)

8. Selective Meter Testing

(a) Meters are to be sample tested utilizing recognized electric utility industry best practices and in accordance with the approved plan described in this section. The sample size and test criteria for acceptance or rejection of any lot of watt-hour meters shall be in accordance with American National Standards Institute/American Society for Quality (ANSI/ASQ) Sampling Plans.

1. ANSI/ASQ, Sampling Procedures and Tables for Inspection by Variables for Percent Nonconforming (ANSI/ASQ Z1.9).

2. ANSI/ASQ, Sampling Procedures and Tables for Inspection by Attributes (ANSI/ASQ Z1.4).

(b) From the effective date of this section until January 1, 2013, selective meter testing shall be limited to the testing of Advanced Meter Infrastructure ("AMI"). Beginning January 1, 2013 and each calendar year thereafter a random sample of meters in service from the entire system shall be drawn, tested and the accuracy calculated in accordance with the above procedure.

(c) The percent accuracy is to be measured to the nearest .1 of 1% and the upper and lower specification limits shall be 102% and 98% respectively. Failure of any lot to meet the above standards shall result in concentrated testing to determine if increased maintenance or accelerated retirement is in order to maintain the required accuracy for acceptance under the plan.

9. Adjustment of Bills

(a) An adjustment of past bills for service will be made on customer complaint, if the meter is found on test to be in excess of 102% average accuracy.

(b) The amount of adjustment shall be calculated on the basis that the metering equipment should be 100 percent accurate. For kilowatt and kilowatt-hour meters, the average shall be the arithmetic average of percent indication at light load and at heavy load, giving the heavy load indication a weight of four.

(c) The records of the customer's energy use and those of previous tests shall be reviewed and a mutually acceptable agreement reached between the customer and the Company as to when the error began. Meters below 98% average accuracy will be handled as above except that adjustments will be limited to the preceding six months.

10. Returned Item Charge

The Company will assess a returned item charge for each item dishonored by the bank on which it is drawn. The charge will be canceled if the item is returned due to a bank error.

Returned item charge.....\$30.00

11. The owner/landlord of a residential rental apartment complex may take electric service for the entire complex through a single Georgia Power meter. In the event the owner meters the electric usage of tenants for calculation of a pro-rata share of electric usage, charges for the pro-rata share must be specifically itemized on the tenant's bill, based upon each tenant's actual usage. No administrative or other charge may be combined with the charge for electric usage. A reasonable administrative fee, common area electric usage, and any other service or utility provided pursuant to the lease, may be separately itemized on any bill rendered to the tenant.

*Effective December 11, 1964
Paragraph 10 added November 23, 1983
Paragraph 11 added November 20, 1997
Paragraph 8 revised November 01, 2008*

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E. METERING AND BILLING REGULATIONS: (Continued)

12. Electric service receivables of \$75 or more which remain unpaid 21 calendar days after the bill date are subject to a late payment charge, applied at the rate of 1.5% but not less than \$2.00.

13. Meter Re-read Fee

A customer may assert an incorrect meter reading and request that the Company re-read his meter. However, if the original reading is found to have been correct, then, for the next 12 months following the original request, the Company may assess a meter re-read fee for all such subsequent requests that are also found to have been correct.

Meter Re-read Fee\$25.00

Effective December 11, 1964
Paragraph 12 added January 1, 2002
Paragraph 12 revised September 18, 2002
Paragraph 12 revised January 01, 2008
Paragraph 13 added January 01, 2008