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## **PAY BY DAY® RATE - IMPORTANT TERMS AND CONDITIONS**

Must be an existing Georgia Power residential customer to participate. By choosing to participate in the Pay by Day rate plan, you agree to pay in advance the daily Pay by Day amount for electric service to the designated residence shown on the reverse side, for the initial 12-month contract period, beginning once all conditions are met.

Your Pay by Day amount is based on your average electricity usage for the designated service address over the past 12 to 36 months, as adjusted to reflect normal weather conditions and usage growth, as well as your predicted usage for the upcoming 12 months. Your Pay by Day rate includes all applicable rates and riders (ECCR, NCCR, DSM, Fuel cost, municipal franchise fees). The daily Pay by Day amount also includes a charge to cover financial, weather, and other risks. The above described adjustments and charges are subject to regulatory limitations but may otherwise be increased or decreased by Georgia Power for any new contract period.

If your usage as compared to the same month in the previous year, excluding the effects of weather, is 50% greater or more, the Company may return you back to your previous tariff for the remaining months of your Pay by Day contract under the same provisions as if you withdrew from the Pay by Day rate plan.

Customers not currently on a pay in advance product like PrePay must make an initial payment of \$40 that will be used to activate the account. Deposits and credit scoring for Pay by Day customers are not required. When there is a deposit balance on the account, the deposit will first be applied to any arrears on the account. Any remaining deposit amount will then be applied to the customer's Pay by Day account as a credit. Any remaining arrears balance will be transferred to a Deferred Payment Plan and all payments will be applied as described below.

A Deferred Payment Plan is available to existing customers with an outstanding balance and previous customers having a charged off account. When using a Deferred Payment Plan, Pay by Day customers agree that: (a) a twenty-five percent (25%) portion of a payment will first be applied to the Deferred Payment Plan balance owed, any Unpaid Electric Service balance will be deducted from the remaining seventy-five percent (75%) and then any remaining amount of the payment will be applied to future electric service; (b) a cap of \$1,500 is the maximum amount allowed in the Deferred Payment Plan. If the amount owed by the customer is greater than \$1,500 (net of any applied on-hand deposit), funds must be paid to bring the amount to the maximum cap amount. Each month, as part of the monthly reconciliation process, a 1.5% late payment charge will be applied to the total amount of the outstanding balance in the Deferred Payment Plan. Before a customer can transition back to a post-pay account, the outstanding balance in the Deferred Payment Plan must be completely resolved and, if required, pay a deposit.

The Pay by Day amount will be deducted on a daily basis from the balance in your Pay by Day account. Georgia Power will notify you via email, text, or phone call as indicated by your selected means of communication to alert you that your account has a specified number of days prior to reaching zero. If an account reaches a balance of less than, or equal to, zero dollars



remaining, a notification of the zero-account balance is sent to the customer via their selected means of communication.

Electric service is subject to immediate disconnection if the account balance reaches or falls below zero. If disconnected, restoration of electric service will usually occur within minutes after a payment has been made and confirmed to achieve a minimum of five dollars (\$5) positive balance, but nearly always within 4 hours unless factors outside of the Company's control prevent reconnection. The Pay by Day daily rate will continue to accrue even if the power is disconnected.

On Monday through Saturday, service will be disconnected beginning at 8:15 a.m. The process of disconnection will begin at 8:15 a.m. the morning of the following day except on Sundays and Georgia Power recognized holidays, which are, New Year's Day, Martin Luther King Day, Good Friday, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, the Friday following Thanksgiving, Christmas Eve, and Christmas Day, hereafter referred to as "holidays."

Disconnection will also not occur during extreme weather events (as defined by the Georgia Public Service Commission).

It is possible that a customer's service will continue after the account has reached a zero balance but before disconnection. Such service is known as Unpaid Electric Service.

Unpaid Electric Service will be comprised of the accumulated Pay by Day daily amounts. When Unpaid Electric Service occurs, the account balance will become negative. The customer will receive a balance notification on a daily basis reflecting the negative balance. The Customer agrees that balance owed for Unpaid Electric Service must be paid back in full first, plus enough additional funds to achieve a minimum of five dollars (\$5) positive balance, to have the service reconnected. The account will be closed following seven (7) days of continuous disconnection.

Customers must have a 200 ampere (amp) electric service point at their residence as well as a Georgia Power remote connect/disconnect ("RC/DC") meter, which can remotely connect or disconnect service. If an RC/DC meter is not present, the customer agrees that one will be installed, at no charge to the customer, upon enrollment in the program. To be enrolled, the customer's meter must have sufficiently reliable communications with advanced metering infrastructure, as determined by the Company.

A prospective Pay by Day customer cannot be on a life support system nor have an active medical letter, which prohibits disconnection of electric service, on file with the Company.

If a Pay by Day customer needs a life support system while actively participating in the program, the account will be moved back to a non-prepaid service plan. If a Pay by Day customer produces a medical letter while participating in the program, the current medical letter procedures, as defined by the Georgia Public Service Commission Rule 515-3-2.03, will apply.

A Pay by Day customer may be ineligible for the Pay by Day tariff if such customer has an outstanding balance with Georgia Power, and such customer is a debtor in a bankruptcy



proceeding that is dismissed without the debtor receiving a discharge of the outstanding balance. The customer will be notified via their preferred method of communication and the account will be closed within 10 days of notification, unless the outstanding balance is paid in full within such 10-day period. After such termination, any future service initiated with Georgia Power under any tariff will require a repayment of all outstanding balances at the time of service activation and, if applicable, a deposit.

Subject to other applicable laws and regulations, your participation in the Pay by Day rate plan will continue automatically for successive 12-month periods until you withdraw. At the end of each 12-month period, Georgia Power will notify you of the new daily Pay by Day amount for the next 12-month period. At the end of each 12-month period, you may notify Georgia Power of your decision to withdraw from this plan, in which case you will not be required to pay any additional charges in connection with the plan. Unless notified otherwise, Georgia Power will continue to bill you on this plan, but at the new daily Pay by Day amount. As previously noted, before a customer can transition back to a post-pay account, the outstanding balance in the Deferred Payment Plan must be completely resolved and, if required, pay a deposit.

If, at any time before the end of a 12-month contract period, you cease receiving electric service at the designated residence (for example, you move from the residence or the account is closed) or you request to terminate your Pay by Day contract, you may be required to pay an additional amount. Specifically, if the amount paid while on Pay by Day is less than what you would have paid under the current PrePay rate, you may be required to pay that difference, or if you otherwise withdraw or are withdrawn from the Pay by Day rate plan, you may be required to pay such additional charges as well.

You will not receive any refund or credit for amounts paid under the Pay by Day rate plan (1) if the amount paid while on Pay by Day is greater than what you would have paid under the current PrePay rate, or (2) for any power outages or other unavailability of service for any reason whatsoever.

These Pay by Day terms apply only for electric service to the designated account(s) and address. Under no circumstance can Pay by Day terms determined on the basis of one residence be transferred to another residence.

Georgia Power offers the Pay by Day rate plan pursuant to the current residential rate filing, which is on file with the Georgia Public Service Commission.

Upon request, Georgia Power will provide the following information as proof of enrollment in Pay by Day: date of enrollment, channel used to enroll and copies of your Pay by Day offer letter and confirmation letter.