

Behind the meter solar workshop

Q&A

PROGRAM GUIDANCE

1. How are customers credited through the RNR-Monthly Netting program?

In the RNR-Monthly Netting program, excess energy generated by a participating customer's solar panels will be summed on a monthly basis and used to reduce their total monthly energy consumption. Excess generation that exceeds a customer's total monthly energy usage will be credited at the annual Solar Avoided Energy Cost Rate.

2. What are the RNR-Monthly Netting program eligibility requirements?

Residential customers may install a system with a peak generating capacity of less than or equal to 10 kW AC. Commercial customers may install a system with a peak generating capacity of less than or equal to 250 kW AC. Commercial systems between 100 kW AC and 250 kW AC may not exceed one hundred and twenty-five percent (125%) of the preceding year's metered peak demand of the premises that the generator serves. Flat Bill, Community Solar, and PrePay are not compatible with Monthly Netting.

Customers enrolled in these programs and tariffs should choose an applicable tariff before applying for Monthly Netting program. A copy of the [RNR-10 Tariff](#) can be found on the Georgia Power website.

Additionally, due to the complexity of RTP (Real Time Pricing), we currently do not have the ability to bill RTP customers on RNR-Monthly Netting.

3. What is the program cap for RNR-Monthly Netting and how is the Company tracking projects?

RNR-Monthly Netting, as approved by the Georgia Public Service Commission (GPSC), is available on a first come, first served basis for eligible customers, not to exceed a total of 5,000 customers or an additional 32 megawatts (MW) of capacity, whichever occurs first. Additional information about the tariff, including RNR progress trackers that are updated weekly, is available on [Georgia Power's website](#).

4. How will the Company communicate information about the cap?

On July 26th, 2021 all PowerClerk users, applicants and GPSC staff were notified via email that Georgia Power had received a combined total of 5,000 applications submitted, which includes projects pending installation and projects online. Additionally, the Georgia Power website and PowerClerk were updated with language reflecting this milestone and in the program descriptions in the online application. Once the cap for RNR-Monthly Netting has been satisfied by online projects, the program will be closed, and all remaining projects will be placed on RNR-Instantaneous Netting. Georgia Power will continue to update the RNR trackers on the website and communicate with the GPSC and customers as the Company continues to implement the program according to the Order.

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5. How are projects counted as Online, Pending and In Progress toward the RNR-Monthly Netting Cap?

The Tracker is updated weekly on Mondays. Statuses only include projects counting towards the RNR-Monthly Netting cap and are determined as follows:

- **Online** –projects that have the “online” designation in PowerClerk, which have been approved, RNR Service Agreement has been executed by the current Customer and Georgia Power, and the system has passed the witness test.
- **Pending Installation**– includes project applications that have been approved and are pending installation, Service Agreement Execution or Witness Testing.
- **Applications in Progress** – includes project applications that have been submitted and are pending review, in the process of being reviewed or are in customer edits status within PowerClerk.

6. Will project applications submitted after the 5,000 combined total is met have the opportunity to move from RNR-Instantaneous to RNR-Monthly Netting?

Georgia Power will continue to manage all projects in the order applications are received. Project applications received on or after July 26th, 2021 when the application cap was achieved, will only have the option to apply for RNR-Instantaneous Netting and will be placed on a queue within PowerClerk. If a project application that is designated as RNR-Monthly Netting is released, withdrawn, or cancelled, then the next project application in the queue from RNR-Instantaneous will be migrated to RNR-Monthly Netting. Georgia Power will notify individual project applicants as space becomes available and their project is migrated to the RNR-Monthly Netting program.

7. If an Installer is aware that a customer does not wish to move forward with a project, can they request the project be released?

Yes. Additionally, as of August 2021 Georgia Power will reach out to the customer identified in the application to ensure they are aware the installer has requested that the project be released and confirm that they do not intend to move forward with the installation.

8. If an Installer is aware that a customer does not wish to move forward with a project can they edit the project application information to “reassign” it to a different customer?

No. As of August 2021, applicants will not be allowed to make changes to the Customer Information section of an application. Georgia Power will ensure that account information corresponds with the information in our Customer Service System and may ask clarifying questions through the Customer Edits process. However, substantive changes such as account name, premise address, and account number will not be allowed. Edits of this type may cause for the project to be automatically released.

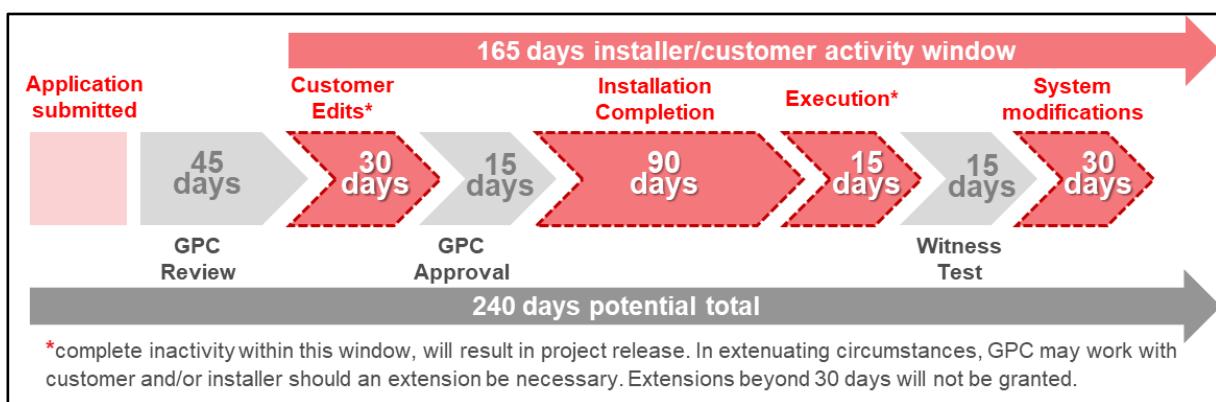
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9. Is there a required timeline to complete an RNR-Monthly Netting project installation?

Beginning in August 2021, RNR-Monthly Netting applications will have required timelines to complete certain phases of the application. Timelines are as follows, along with a graphic representation of the entire process:

- **Customer Edits** – once notified that Customer Edits are required, applicants will have 30 days to complete the required edits. If the required edits are not addressed and/or there is a lack of application activity within that 30-day window, the project will be released.
- **Installation Complete** – once a project is placed in the status Application Complete Pending Installation, there will be a 90-day window for the customer to complete the project and submit the required Installation Complete form. Projects that do not submit this form within 90 days will be released.
- **Customer Execution** – customers have 15 days to execute the RNR Service Agreement in DocuSign. Agreements must be signed by **customers only** and complete inactivity on the application and/or failure to execute the agreement within 15 days will result in the project being released.
- **System Modifications** – if modifications to a system are required as a result of a failed witness test, customers will have 30 days from the date of the failed witness test to make the required changes and coordinate a second witness test. If the system modifications are not made within 30 days and a second Witness Test cannot be scheduled or is not passed, then the project will be migrated from the RNR-Monthly Netting program to RNR-Instantaneous.



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10. Is the Company considering expanding the RNR-Monthly Netting program beyond the current caps?

Georgia Power will continue to focus on fully executing the program in accordance with 2019 Rate Case order and the RNR Tariff approved by the GPSC.

11. Are Energy Offset Only projects allowed to export to the grid?

Yes. While customers will not receive any credit for generation that is exported, an Energy Offset Only project may export to the grid as long as it is not served by Network Underground. However, if the generator's capacity necessitates any system upgrades to accept the exported energy, then the customer is responsible for the cost of the improvements or will be required to install reverse power relays to prevent exporting energy.

APPLICATION ADMINISTRATION

12. What is the typical amount of time for an application review?

All Residential and C&I applications are reviewed in the order received by a team of Project Coordinators. Our goal is to initially review applications within 21 business days of submission. However, due to the increases in application volume, project reviews could take longer. Additionally, more complex projects that require system impact studies may require an additional 10 business days, which will be communicated to applicants upon the Project Coordinator's review.

13. Does the review period for a project start over every time an application is returned from edits?

Our goal is to prioritize applications that require a re-review. This process could take anywhere from 7-14 business days for a re-review. We encourage all applicants to ensure the initial submission is accurate to prevent re-reviews and expedite overall project processing time.

14. What should I do if the review period has lasted an excessively long time?

You can reach us by inquiring via the "Ask a Project Coordinator" link in PowerClerk or send an email to our shared inbox at G2GPCRDI@SOUTHERNCO.COM.

15. Do non-exporting C&I systems qualify for expedited review?

All behind the meter interconnection applications are processed in the order in which they are received.

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16. What is the general timeline for an interconnection application from beginning to end?

Typically, an application should be able to be reviewed, approved, and the Service Agreement should be executed within 4-6 weeks of application submission if edits are not needed. However, projects that require multiple rounds of edits should anticipate additional processing time. Additionally, applications that require special consideration, additional review due to project modifications or completed projects that do not pass the witness test, should anticipate a longer time for interconnection.

17. How and when should the proof of inspection be uploaded into PowerClerk with my application?

The proof of inspection document should be added to PowerClerk as soon as the information becomes available. The document can be uploaded either with the initial project application in the designated upload field or with the installation complete form before the witness test is scheduled.

18. What should I do if the data corresponding with my equipment selection from the drop-down list (i.e. inverter or panels) rounds incorrectly and therefore misrepresents my system capacity?

Both the calculated capacity within the Renewables Equipment Information section of the application and the capacity specified on the manufacturer's specification sheet are correct. Unfortunately, some manufacturers have submitted their equipment capacities to the CEC database with slightly different values. In some instances, Georgia Power will recognize the slightly lower value as stated on the specification sheet. The "Total Inverter AC Nameplate Capacity kW" field on the second page of the application will be the accepted capacity rating and will be included within the Interconnection Agreement.

19. If a customer has not signed the Service Agreement, does Georgia Power send them automatic reminders or should the installer?

Georgia Power does not send automatic reminders for customer to execute agreements in DocuSign. If the project is in the "Customer DocuSign Signature Needed" status, this is indicative that we are waiting for the customer's signature and it is at the installer's discretion whether they follow-up with the customer.

20. Who should I contact if a customer hasn't received or can't sign their Service Agreement via the DocuSign link?

You can reach out to Georgia Power by inquiring via the "Ask a Project Coordinator" link in PowerClerk or send an email to our shared inbox at G2GPCRDI@SOUTHERNCO.COM. We will resend the DocuSign link to customers.

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WITNESS TESTING

21. What is the purpose of a Witness Test?

Witness Tests are conducted on all generators on Georgia Power's distribution or transmission system to ensure generators meet the Company's safety, reliability, and interconnection requirements.

22. Who contacts the customer and/or installer to schedule or reschedule the witness test?

For projects less than or equal to 250kW AC, the witness test is scheduled by a meterman. The meterman will reach out to the person listed as the witness test contact with an estimated date and time of arrival for the witness test. For projects larger than 250kW AC, the project coordinator will contact the customer and contractor two weeks in advance to schedule the witness test.

23. What is the cost for a Witness Test?

Please reference the following table for a current schedule of Witness Test Fees:

Project Size	Program	Cost
≤250 kW AC	RNR or Energy Offset Only	\$5/kW-AC
>250 kW AC	Energy Offset Only or Qualifying Facility	\$3,900 (weekday) - \$4,400 (weekend)

24. Can a customer be charged multiple times for a Witness Test?

Customers will be charged for each attempted Witness Test until the test is passed. If a customer and/or installer is contacted by a GPC representative to schedule the Witness Test and the system fails the test or the installer or customer are not present to conduct the Witness Test as scheduled, then a subsequent Witness Test will be rescheduled and the customer will be charged accordingly. Additionally, if an existing behind the meter system is modified in any way, a new Witness Test will be required to ensure safety and reliability of the modified system and the corresponding fee will be charged.

25. How are Witness Test fees paid?

For projects less than or equal to 250kW AC, the witness test fee is added as a line item on the customer's bill after the test is completed. Any projects that are greater than 250kW AC will be charged to the customer through a Non-Electric Service Bill (NESB). At this time, fees are charged to customers only.

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26. How long should Witness Testing take, from the point of request to the point of completion?

Our goal is to have witness test completed within 10 business days. However, due to fluctuations of project volumes, there are instances where the process could take longer.

27. Who should I contact if a Witness Test has not been scheduled in a timely manner?

You can reach out to Georgia Power by inquiring via the "Ask a Project Coordinator" link in PowerClerk or send an email to our shared inbox at G2GPCRDI@SOUTHERNCO.COM.

TECHNICAL GUIDANCE

28. What is an example of a Network Underground system?

In high-density metropolitan areas, Georgia Power often serves its customers with Network Distribution. The Network transformers are typically installed in "underground" vaults. The Network system provides enhanced reliability for our customers, so you may also find isolated "spot" networks serving large commercial customers with critical needs. During Georgia Power's application review we verify the distribution services type and will notify the customer and contractor of any additional requirements.

29. When do One-Line (aka Single Line) diagrams need to be stamped by a Professional Engineer (P.E.)?

For projects larger than 100kW AC, the drawings must be stamped by a registered P.E.

30. Why are secondary disconnects required for batteries, even though they have their own safety mechanism to prevent back-feeding?

Georgia Power requires that an AC Disconnect(s) to be installed to isolate the entire customer's generation from the grid, including both the solar inverter and the AC-coupled battery. In the event the customer's generation causes a safety or power quality issue, Georgia Power reserves the right to isolate the customer's generation until the issue is resolved. Most AC-coupled battery systems do have an open transition transfer switch or other device installed that prevents back-feed during a utility power outage, however if the switch fails, Georgia Power still needs a way to isolate the system from grid.

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31. How common is it for system upgrades to be required?

Upgrades are determined on a project-by-project basis and are usually driven by the type of interconnection, the capacity of the customer's generator, or the amount of generation on the circuit. Projects of any size and any customer class can require necessary upgrades, which may include changes to the customer's system or Georgia Power's system. All costs to support the customer's generation will be at the expense of the customer.

Examples of customer upgrades could include, but not limit to:

- Installing a new metercan that will accept a connection to the load-side of the meter
- Installing minimum import controls for projects connected to network distribution
- Other upgrades necessary to meet the current Georgia adopted 2020 National Electric Code

Examples of upgrades to Georgia Power distribution system include, but not limit to:

- Installing a larger distribution transformer to support the customer generation capacity
- Reconfiguring the metering or busswork to accept a point of interconnection at the distribution transformer
- Installing a required distribution recloser