

FLATBILL® RATE – IMPORTANT TERMS AND CONDITIONS

- By choosing to participate in the *FlatBill* rate plan, you agree to pay the monthly *FlatBill* amount for electric service to the designated residence shown on the reverse side for the initial 12-month contract period, beginning with your next monthly electric service bill.
- Subject to other applicable laws and regulations, your participation in the *FlatBill* rate plan will continue automatically for successive 12-month periods until you withdraw or cease to be eligible for the plan (for example, if your service is cut for non-payment). At the end of each 12-month period, Georgia Power will notify you of the new monthly *FlatBill* amount for the next 12-month period. At the end of each 12-month period, you may notify Georgia Power of your decision to withdraw from this plan, in which case you will not be required to pay any additional charges in connection with the plan. Unless notified otherwise, Georgia Power will continue to bill you on this plan, but at the new monthly *FlatBill* amount.
- If, at any time before the end of a 12-month contract period, you cease receiving electric service at the designated residence (for example, you move from the residence or the service to this residence is disconnected), you may be required to pay an additional amount. Specifically, if the amount of electricity you actually used results in a billing amount under the residential rate that is greater than the amount for which you have been billed under the *FlatBill* program, you must pay that difference, or if you otherwise withdraw or are withdrawn from the *FlatBill* rate plan, you will be required to pay such additional charges as well.
- You will not receive any refund or credit for amounts paid under the *FlatBill* rate plan (1) if the amount of electricity actually used during the plan results in a billing amount under the current residential rate plan that is less than the amount for which you have been billed, or (2) for any power outages or other unavailability of service for any reason whatsoever. Customers will not receive any refund or credit for amounts paid under the *FlatBill* tariff if the amount of electricity actually used results in a billing amount under the "Residential Service" or "General Service" tariff that is less than the amount for which such customers have been billed.
- These *FlatBill* terms apply only for electric service to the designated account(s) and address. Under no circumstance can *FlatBill* terms determined on the basis of one residence be transferred to another residence.
- Your *FlatBill* amount is based on the average electricity usage for the designated service address over the past 12 to 36 months, as adjusted to reflect normal weather conditions and usage growth. The monthly *FlatBill* amount also includes a charge to cover financial, weather and other risks. The above described adjustments and charges are subject to regulatory limitations, but may otherwise be increased or decreased by Georgia Power for any new contract period. Also, your *FlatBill* offer does not include sales tax for your specific area, nor does it include Georgia Power security lights, should you have any. Sales tax and security lighting will show as additional items on your bill.
- Georgia Power periodically reviews the routes by which customers' meters are read to ensure they are in line with traffic patterns and efficiency goals. If your neighborhood is reviewed, the date on which your meter is read may change. Should this happen, you may see an adjustment in your *FlatBill* amount for the next billing period. This adjustment only reflects a change in the number of days in this billing period and you will continue to receive your *FlatBill* monthly rate after this adjusted billing.
- If your usage as compared to the same month in the previous year, excluding the effects of weather, is 50% greater or more, the Company may return you back to the Residential tariff for the remaining months of your *FlatBill* contract under the same provisions as if you withdrew from the *FlatBill* rate plan.
- Georgia Power offers the *FlatBill* rate plan pursuant to the current residential rate filing, which is on file with the Georgia Public Service Commission.
- Upon request, Georgia Power will provide the following information as proof of enrollment in *FlatBill*: date of enrollment, channel used to enroll and copies of your *FlatBill* offer letter and confirmation letter.