

Power restored to 99 percent of Georgia Power customers impacted by Hurricane Irma

Nearly 1 million customers reconnected ahead of schedule; company concluding work in severely damaged areas

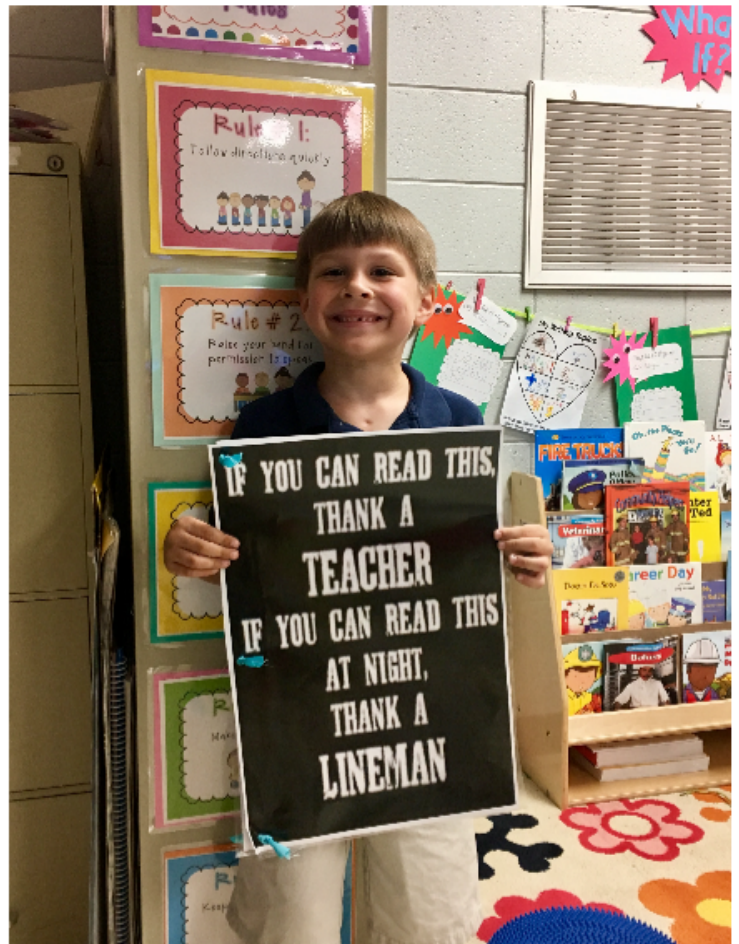
Saturday, Sept. 16, 2017 – Georgia Power has restored power to 99 percent of customers, or 990,000 customers, impacted by Hurricane Irma. More than 8,000 personnel were mobilized as part of the company’s restoration effort, including all of Georgia Power’s resources, as well as assistance from other Southern Company operating companies and dozens of other companies and assisting utilities. While work is nearly complete and ahead of schedule, all personnel in the field remain focused on reconnecting the limited number of customers who remain without power in the state due to the hurricane.

“The destruction from Hurricane Irma was unprecedented across Georgia, and throughout the Southeast, and I’m extremely proud of and thankful for the work and dedication of our teams to restore service to nearly all impacted customers ahead of schedule,” said **Paul Bowers**, chairman, president and CEO of Georgia Power. “Our job is not finished until every customer is reconnected and we want to thank the millions of customers who depend on us for electric service every day for their patience during restoration. I also want to personally thank our sister operating companies, as well as all utility, public safety and governmental partners who worked together over the past weeks to prepare for and recover from Hurricane Irma.”

Georgia Power monitored the path of Hurricane Irma for more than a week prior to the storm entering Georgia. The hurricane brought severe weather, including high winds, heavy rain and flooding, to every corner of the state. All of Georgia Power’s resources were held in the state prior to the storm and remained in Georgia to lead the company’s restoration effort. Restoration teams were widely distributed as widespread damage was expected and faced challenging conditions for days following Hurricane Irma including downed trees, blocked roads and bridges that had to be inspected by the state after area flooding.

Georgia Power estimates that damage from Hurricane Irma could include:

- Nearly **1,500 broken or damaged power poles**



Appreciation is rolling in from customers whose power was restored following the widespread damage caused by Hurricane Irma.

- More than **6,000 spans of wire** (or nearly **230 miles**)
- Nearly **2,400 fallen trees**
- Approximately **450 transformers** damaged

Georgia Power customers who remain without power at this time should continue to check the company's Outage Map at outagemap.georgiapower.com for the latest estimated restoration times (ERTs). The company will regularly update the Outage Map and other customer notification resources during the remainder of the Hurricane Irma restoration process with any changes in these ERTs.

Customers in some of the hardest hits areas of Georgia may not be able reconnect to Georgia Power service due to extensive damage. Georgia Power reminds customers that the electrical service entry point on their home or business, including the meter box and other components, must be repaired before Georgia Power can reconnect service. The company cannot, by law, connect power to a damaged meter box, or other non-Georgia Power components, and property owners should contact a qualified electrician to make repairs in order for the company to reconnect service.

Customers are also encouraged to remain aware that that dangerous conditions continue to exist across Georgia following Hurricane Irma. Never touch any downed or low-hanging wire, including telephone or cable wires that touch a power line. Never pull tree limbs off power lines yourself or enter areas with debris, downed trees or standing water as downed power lines may be buried in wreckage. If using a generator, follow all manufacturers' connection and safety instructions and shut the generator down before reconnecting to Georgia Power service.